

## Fiscal Year 2023

(7/1/22-6/30/23)

# Steuben County Report

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Community Mental Health Center

Northeastern Center, Inc.

Northeastern Center contact:

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**Current representation from Steuben County on the Northeastern Center Board of Directors:**

Ruth Beer

Jackie Delagrance

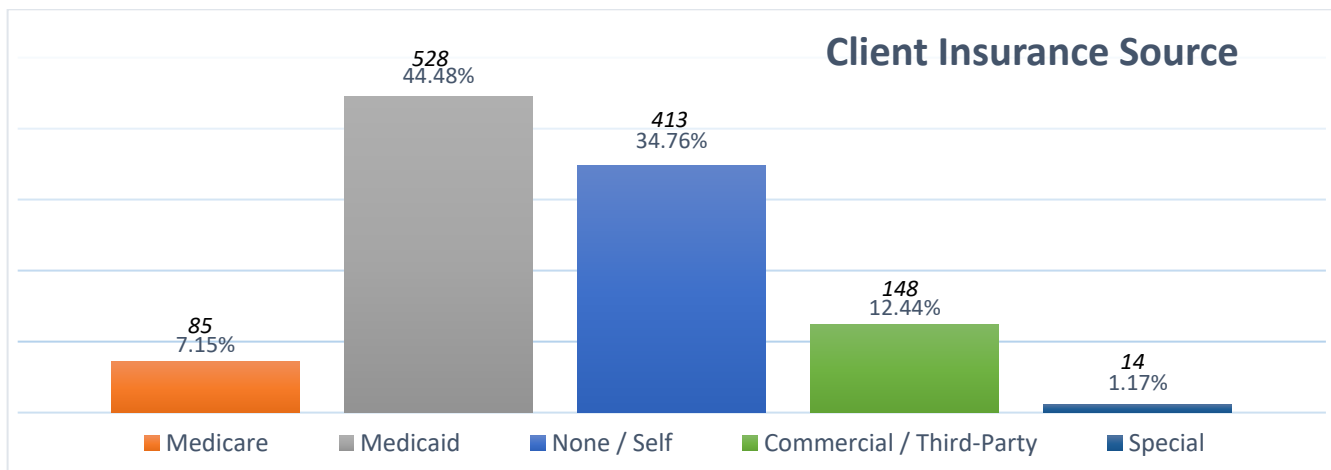
Max Franklin (At-Large)



### Consumers Served in State Fiscal Year 2023 Who Resided in Steuben County

STEUBEN	Adults	Youth	Total
Total served (including mental health, substance use disorder, primary care, workforce services, etc.)	975	212	1187
Total served for mental health treatment (unduplicated)	643	201	844
Total served for Substance Use Disorder treatment (unduplicated)	149	1	150
Total served for both Mental and Substance Use Disorder Services	183	10	193

### STEUBEN COUNTY - INSURANCE SOURCE FOR CONSUMERS SERVED



### CONTRACTUAL WRITE-OFFS/CHARITY CARE (7/1/22 – 6/30/23)

Steuben County: (7/1/22 – 6/30/23)

Client Assistance\*: 506,183

Bad Debt: 57,431

Contractual Services: 1,285,761

Total: \$1,849,375

\*Northeastern Center offers fee assistance to clients based on family income.

## **COMMUNITY OUTREACH - STEUBEN COUNTY**

**24-Hour Crisis Line Number: (800) 790-0118**

**Northeastern Center Emergency Services received approximately 2,258 calls in FY23 with approximately 586 calls from Steuben County.**

### **Community Outreach Activities**

1. 24/7 access to services through the Northeastern Center crisis line
2. An "Open Intake" model which eliminates capacity constraints and wait time
3. Availability to provide intakes at no cost to individuals
4. Willingness to accept individuals into treatment regardless of their current stage of change
5. Provide information to individuals and families anonymously via the agency website, phone, or in-person
6. Collaboration with the medical community and other community partners on disease education, prevention, and treatment
7. Crisis response to schools as needed (e.g., suicides, death, other potentially traumatic events)
8. Student Assistance Program with M-S-D School Corp.
9. CIT Training - Co-Agency Program for Steuben Law Enforcement

### **Community Meeting Representation**

1. Steuben County Systems of Care meeting (Monthly)
2. Juvenile Detention Alternatives Initiative meetings (Monthly)
  - a. Alternatives to Detention (ATD chair)
3. Drug Free Steuben meeting (Monthly)
4. Sexual Assault Treatment team (Monthly and as needed) Developed new process to address barriers in Steuben County with Jeremy Musser-prosecuting attorney
5. Steuben Inter Agency meeting (Monthly)
6. Community Corrections meeting (Monthly)
7. Community Corrections Advisory Team (Monthly)
8. Child Protection Team meeting (Monthly and as needed)
9. Faith health Clinic Board Member (Monthly)
10. Opioid Response Treatment team member
11. Indiana Council of Community Mental Health Centers, Inc. Statewide
12. Client Consultation Board meeting 1<sup>st</sup>
13. Healing Steuben (Monthly)
14. Interagency meetings

### **Community Events Attended**

1. Regional Science Fair sponsor
2. First Community Department of Health Non-traditional meeting
3. sponsor of Pride Event Angola
4. Stomp Out the Stigma representation in Steuben County

## SUBSTANCE USE DISORDER SERVICES – STEUBEN COUNTY

Steuben Outpatient Services, 3265 Intertech Drive, Angola, IN (Adult and Youth)

Intensive Outpatient Substance Use Disorder, 1930 East Dowling Street, Kendallville, IN 46755 (Adult)

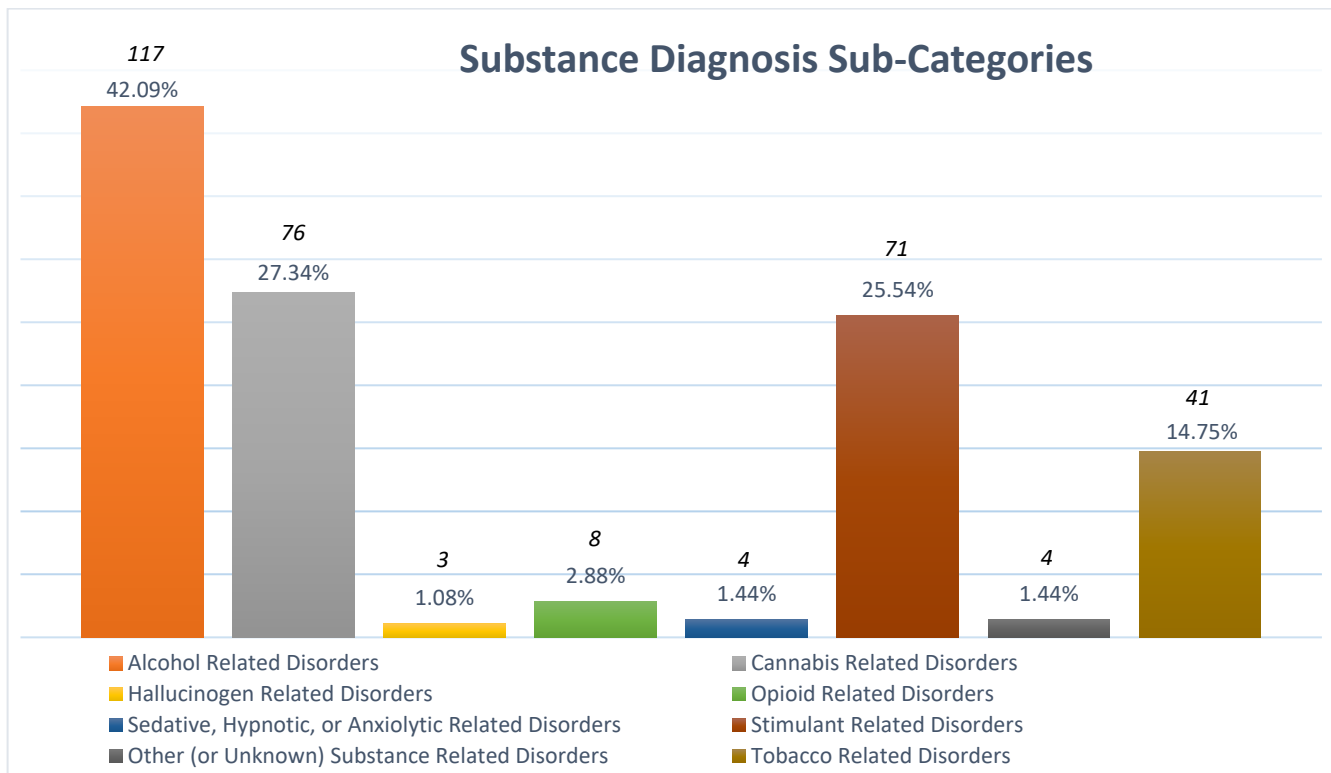
Pioneer Lodge II, 1418 Beckland Drive, Angola, IN 46703 (Adult)

### Services Provided in Steuben County

Steuben County provides the following Substance Use Disorder Treatment Services: Motivational Interviewing, Integrated Treatment for Chemical Dependency, Cognitive Behavioral Therapy/CBT, Illness Management and Recovery, and WRAP-Wellness Recovery Action Plan.

The level of care is determined by uniform assessment tools (ANSA for adults, CANS for children/adolescents) and standardized admission criteria policy. Treatment philosophy, principles, and core values incorporate SAMHSA (Substance Abuse and Mental Health Services Administration) and NIDA (National Institute on Drug Abuse) guidelines.

### Overall Adult Diagnoses for Substance Use Disorder (SUD)



**Services provided to Pregnant Women and/or Single women with dependent children**

Services to:	
Pregnant Women	1
Single women with Dependent Children	5

Northeastern Center strives to identify substance use issues during pregnancy to provide early intervention and treatment to women to ensure healthy pregnancies and healthy infants. Without early interventions, the effects of substance use while in utero can cause life-long challenges. Additionally, untreated substance use disorders negatively affect the family unit. To be most effective, providers must be aware of the unique treatment barriers that single women with dependent children may face.

## **MENTAL HEALTH SERVICES – STEUBEN COUNTY**

### **24-Hour Emergency Services: 1-800-790-0118**

#### **Locations:**

Steuben Outpatient Services, 3265 Intertech Drive, Angola, IN

Community Health and Outreach, 1752 Wesley Road, Auburn, IN 46706

Inpatient Services, 1850 Wesley Road, Auburn, IN 46706 (Adult)

New Hope Clubhouse, 304 S. Lincoln St., Kendallville, IN 46755 (Adult)

- A psychosocial rehabilitation day program for men and women suffering from mental illness.

#### Residential Services (Adult)

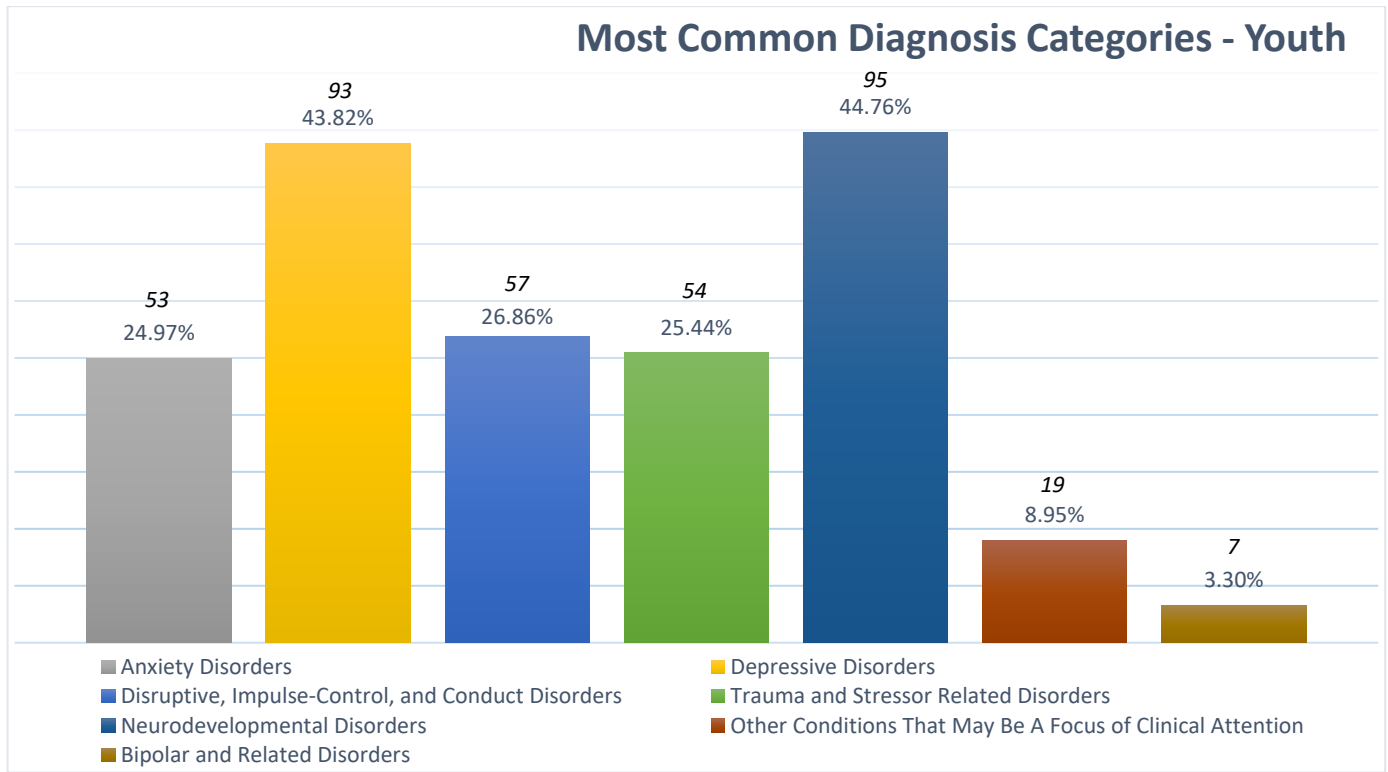
1. Pioneer Lodge I, 409 S. Lincoln St., Kendallville, IN 46755
  - A residence for adults with significant difficulties in daily living due to their mental illness.
2. Pioneer Lodge II, 1418 Beckland Drive, Angola, IN 46703
  - A residence for adults with significant difficulties in daily living due to both a mental illness Diagnosis combined with a Substance Use Disorder.
3. Promise House, 119 Dagny Drive, Kendallville, IN 46755
  - A short-term crisis stabilization residence for adults diagnosed with a mental illness.
4. Stepping Stone, 311 N. Main Street, Kendallville, IN 46755
  - A transitional home for adults providing a supported living environment.

### **Clinical Services Provided in Steuben County**

Steuben County provides the following clinical services: Individual, conjoint, and family therapy. Dialectical Behavioral therapy, High Fidelity Wraparound, Motivational Interviewing, and Anger Management. Case Management and ADL training, as well as medication evaluations and medication management, are also provided.

### Top Diagnosis Categories for Children and Adolescents

There were 212 Children and Adolescents from Steuben County served with a Mental Health and/or a Substance Use Disorder. (Consumers may have more than one diagnosis)



### Top Diagnosis Categories for Adults

There were 975 Steuben County residents age 18 & over, served with a Mental Health and/or Substance Use diagnosis. **(Consumers may have more than one diagnosis)**

